The Mid Wales Healthcare Collaborative Board met on Monday 21st September 2015 at the Morlan Centre at Aberystwyth. The Board were pleased to welcome a sizeable turnout of residents from the Mid Wales area to its meeting. During the meeting the public were invited to share their views and to ask questions on health and wellbeing and the future engagement and communication work of the Collaborative. In a break with tradition, the Collaborative opened up the floor to the public in a bid to hear more from the public about their ambitions for the Collaborative. The MWHC is to review its approach to working with local communities following the feedback received.

Independent Co-Chair, Jack Evershed, said the listening opportunity had proved to be a valuable exercise. “The response from the public at our Board meeting demonstrated that the enthusiastic help Professor Marcus Longley received in writing the Mid Wales Healthcare Study is available to the Collaborative to help in its work for the people of Mid Wales. We are looking at ways of harnessing that public support and will be trying out some new avenues for the public to contribute. We will maintain a space on our agenda at Board meetings, but will also help the public arrange different meetings to inform our work.”

Dr Ruth Hall, who also co-chairs the Collaborative, said that the public debate over the future direction of the Collaborative had come at the right time. “It’s very important that we demonstrate that we listen, involve and get to the heart of the issues which we, as a Collaborative, can make a real difference to resolving. Professor Marcus Longley’s Mid Wales Healthcare Study gave us a clear of direction of travel and it’s incumbent on us to build on this and make sure we are reflecting the key issues of importance to the public in our work.”

The Collaborative will continue to engage with the public to seek their views and further details on how this will be done will be widely publicised in due course.
INNOVATION SUB-GROUPS

Since our last newsletter the governance structure has changed slightly in that an Innovation Group for Health and Wellbeing has been included. The Innovation group for Workforce, Training, Research and Education has been made a sub-committee of the Board and is now entitled Centre for Excellence in Rural Healthcare. The revised structure is detailed on the next page and also shows the reporting process. The Innovation Sub-groups report directly to the MWHC Board where as the Planning & Co-ordination group oversees the work of Innovation Groups and provides assurance to the Board that the work is being co-ordinated appropriately and completed within appropriate timescales.

The Chair for each Innovation Group has been identified as follows:

- Telehealth – Adrian Thomas, Assistant Director of Therapies, BCUHB
- Palliative Care/End of Life – Dr Caroline Usborne, Clinical Director, BCUHB
- Mental Health/Learning Disabilities – Clare Lines, Assistant Lead Director, PtHB
- Primary Care & Community Services – Andrew Powell, Assistant Director, PtHB
- Bronglais General Hospital – Dr Brian Campbell, Consultant Anaesthetist, HDUHB
- Health & Wellbeing – Teresa Owen, Director of Public Health, HDUHB
- Access and Transport – Hannah Evans, Head of Strategic Development & Support, WAST
- Communication & Engagement – Estelle Hitchon, Associate Director, WAST

At our recent Board meeting an update was received on the progress of the work of the Collaborative. Action plans have been developed for each Innovation sub-group and a main priority identified by each sub-group to focus on imminently as follows:

- **Primary Care and Community Services** - Recruit to the Physician Associates training scheme. The Board agreed to support the progression of this scheme.
- **Mental Health/Learning Disabilities** - Improve the access to current Out of Hours Mental Health services across Mid Wales.
- **Access and Transport** – Build on work already ongoing around Non Emergency Transport and ensure a seamless service without any ‘gaps’.
- **Communication & Engagement** - Reformat the Collaborative Board Meetings to involve greater public participation and debate which was piloted at the Board meeting.
- **Telehealth** - Re-establish the Tele-Dermatology service across Mid Wales. The Board noted that discussions with consultants are already taking place regards to introduction of this service.
- **Palliative Care/End of Life** - Work on making recommendations around developing the models of delivery of the Hospice at Home Scheme.
- **Bronglais General Hospital** - Development of a business plan for the proposed acquisition of a new MRI scanner adapted with an Anaesthetic Kit which will service all specialties and reduce the need for patients to travel.
MID WALES HEALTHCARE COLLABORATIVE STRUCTURE

The Mid Wales Healthcare Collaborative Board

Centre for Excellence in Rural Health Care

Tele-health and Innovation sub-group
- BCUHB lead

Palliative care/End of life sub-group
- BCUHB lead

Mental Health & Learning Disabilities sub-group
- PthB lead

Primary care and Community services sub-group
- PthB lead

Bronglais Hospital sub-group
- HDUHB lead

Health & Wellbeing sub-group
- HDUHB lead

Access and Transport sub-group
- WAST lead

Communication and engagement sub-group
- WAST lead

Planning & Co-ordination Group
Welsh Language Excellence....
Betsi Cadwaladr University Health Board staff have been very successful at the recent Welsh Language in Health, Social Services and Social Care Awards. They were presented with five awards in recognition of its commitment to improving bilingual services across the organisation. Congratulations!

NEW PAEDIATRIC CONSULTANT.....
There has been a new consultant paediatrician appointed in Bronglais. He will be moving from South East England having completed specialist training there and will be joining the team at the end of November. We look forward to welcoming his expertise to our local area.

Powys Teaching Healthboard win at NHS Wales Awards....
Congratulations to PtHB on winning their category and also being overall winners of the 2015 awards with their Virtual Ward project. This highlights the excellent work being done to keep patients healthy in their own home and reducing the need for them to go into hospital. Keep up the good work!

New vehicles for WAST....
Health Minister Mark Drakeford recently announced that The Welsh Ambulance Service will get 44 new vehicles as part of a major upgrade. 35 new emergency ambulances will be bought as well as 6 patient transport vehicles.

LOCAL MANAGEMENT LEADERSHIP ANNOUNCED.....
Recently announced are the “three at the top” local leaders for Bronglais. They are:

- Mr Matthew Willis – General Manager
- Dr Mark Narain – Clinical Lead Clinician
- Carol Tofts – Clinical Lead Nurse

All three individuals will be responsible for the local management of the Bronglais site and we look forward to working with them over the next few months to ensure that priorities and actions from the Bronglais General Hospital Innovation group are put in place. Congratulations to each of you from the MWHC team!
Virtual Wards presentation well received at Board meeting.....

At our most recent Board meeting on 21st September attendees welcomed a presentation from Powys Teaching Healthboard with regard to their Virtual Wards project. Presented by Nigel Broad, Senior Nurse for South West Powys it highlighted the excellent work carried out by a wide range of teams to enable patients to receive the care they need whilst still being in their own homes. This service makes the treatment process more comfortable and less daunting for patients whilst lowering admission numbers and pressure on hospital staff. The Board members were keen to learn more about this service and eager to find a way forward to roll out this service across the Mid Wales region.

Open drop in sessions at Bronglais......

There will be members of the MWHC team available to speak to staff and the public weekly on a Thursday afternoon at 12 noon – 1pm in the canteen at Bronglais. Dr Sue Fish or Dr Brian Campbell will also be present and we will be available on:

- October – 29th
- November – 5th, 12th, 19th and 26th
- December – 3rd, 10th and 17th

The idea of these sessions is for people to come along and talk to us about what we are doing and share their ideas. We hope to see you there!

New WAST Clinical Response Model National Pilot.......

As of 1st October 2015 the Welsh Ambulance Service Trust are piloting a new model which sees more of a focus on the quality of care provided to the patient and a move away from the time based targets. Call handlers are now receiving an extra 120 seconds to assess the patients’ clinical needs meaning the patients will:

- Get better advice
- Be more involved about decision about their care
- There will be more ambulances available for those with serious conditions

Care can be given in many ways ranging from over the phone or face to face by highly skilled clinicians. For life threatening conditions the call handler will arrange the fastest response possible and paramedics will continue to deliver life-saving care in the community and on the way to hospital. For less serious conditions, bespoke care and treatment will be provided in the most appropriate place, this may be at the scene of an accident, in your own home or even over the phone.

Dr Sue Fish attended the recent WAST Annual General Meeting where this new Clinical Model was launched. The suggestions and standards provided were welcomed by the MWHC and more importantly the public at this meeting as they are more appropriate for providing a service in rural Mid Wales. For more information on this pilot please visit www.was-tr.wales.nhs.uk.
Local people in Mid Wales are being invited to help shape the future work of the Mid Wales Healthcare Collaborative by....

Getting involved

In an attempt to move away from the traditional approach we are encouraging people to share.....

Their views

Tell us how you want future engagement and communication work of the MWHC to take place

We want you to help us

You can contact us via email, facebook, phone, letter or by using the feedback form that on our website. We look forward to receiving your suggestions as to how we can communicate and engage with the public in a way that best suits you. Thank you!

Send us your pictures.....

If you have any landscape pictures of rural Mid Wales that you would like to share with us we would love to receive them. We can then use them on our website, on our facebook page and in future newsletters. If you’d like us to use your picture you can send them to us via email or facebook, details of which are on the last page of this newsletter.
MWHC Website.....

We are please to announce that the new Mid Wales Healthcare Collaborative website is now live. You can find our new website at:

www.midwalescollaborative.wales.nhs.uk
www.grwpcydweithredolycanolbarth.cymru.nhs.uk

The Website will provide information with regard to the Collaborative and our work. Also details of up and coming events and links to other relevant sites. Please go and take a look and let us know what you think as we would be delighted to hear your feedback.

MWHC LOGO..... We are proud to introduce our new logo.

This logo has been designed specifically for the MWHC and will be included on all our Board Papers, notices and any other general correspondence. We hope our logo reflects what we are aiming to achieve which is a safe and sustainable healthcare service for local people in the heart of rural Mid Wales.
Working in Rural Mid Wales

Values
Career progression

Desire to make a difference

Training

Innovation
Dedicated Workforce

Work life balance

If you are interested in working in this stunning part of Wales please contact the Mid Wales Healthcare Collaborative team on 01970 635819 or mwhc@wales.nhs.uk

Mid Wales Healthcare Collaborative @DrSueFish #MWHC
If you are interested in contributing to the work surrounding these initiatives please contact the Mid Wales Healthcare Collaborative team: 01970 635819 or mwhc@wales.nhs.uk
If you’d like to contact us here’s how!

Facebook

Like Mid Wales Healthcare Collaborative on FB to keep up to date with all the goings on.

Email

us with your comments

mwhc@wales.nhs.uk

Write to us

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1st Floor Management Offices
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Aberystwyth SY23 1ER

Give us a call

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